

Santander Online Banking Alerts

- 0:02 Digital banking offers many ways to manage your account, such as Alerts in Santander Online Banking.
- 0:08 When you set up an alert, we will send a notification for account activity that you want to know about – as soon as it happens.
- 0:17 To set up your Alerts in Online Banking, log in to your account through Santanderbank.com.
- 0:22 Go to the main menu and navigate down to Manage Alerts.
- 0:26 Here, you'll see 4 categories of alerts that you can set: Accounts, Credit Cards, Statements, and Security.
- 0:35 Each category can be customized to your liking.
- 0:39 Select the alerts category that you'd like to personalize, and if needed, choose the account you want to manage alerts for.
- 0:46 If you'd like to enable a certain alert, click the checkbox nearby.
- 0:50 Edit the details if it requires more information.
- 0:53 Then select whether you'd like to receive the alert as a text or email.
- 0:59 Click continue to confirm your changes and a green confirmation bar will appear to let you know that your alert preferences have been updated.
- 1:06 Here are some popular alerts to consider: low balance, overdraft, debit card transaction, and card not present for transactions that happen without a physical credit card, such as recurring payments or online transactions.
- 1:21 These reminders can help make day-to-day banking easier to manage and more secure.



- 1:27 While you're in the main menu, it's also a good idea to update your personal information, by simply navigating to Profile Management, so that we can help you prevent fraud.

- 1:37 Setting up your alerts in Online Banking is a great way to stay in the know with your account activity, making it more secure and easier to manage.

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